



ARBITRATION PLACE

An all-encompassing approach



You make the arguments. Leave the rest to us.

At Arbitration Place, no detail is too large or too small. Whether it's the transcript you need by 8 a.m. or printed and bound copies of documents that your assistant emailed, we will take care of it.

Members of our concierge team will arrange for couriers, try to find you hockey, baseball, basketball or football tickets, recommend restaurants and make your dinner reservations. Staff at our on-site commercial kitchen will make you breakfast and lunch or arrange for a meal from one of the many fine restaurants that sit outside our door in the heart of Toronto's financial district.

Even our location was chosen with care. We are conveniently located in the Bay Adelaide Centre, one of Toronto's newest office towers, connected to the underground PATH and within easy walking distance of many of the city's top hotels, shops and restaurants.

We are proud to say that our building has LEED Gold status for environmental sustainability during development and was designed to use 40% less energy than other buildings.

Arbitration Place is a stunning arbitration facility offering an all-encompassing approach

Arbitration Place combines state-of-the-art hearing rooms with concierge-level administrative support and a dedicated client-service team to create our *all-encompassing approach*.

We have a roster of renowned resident and member arbitrators for you to call upon. Or, if you have your own arbitrator in mind, we will provide them with a private office and complete administrative support during the hearing. All arbitrators and counsel have full access to our library of arbitration resources and to in-house counsel who can act as secretary or clerk to the tribunal.

At Arbitration Place, we also provide all of the mission-critical support services needed to make an arbitration run flawlessly. We have one of the world's top court-reporting services housed on site and offer simultaneous interpretation, videoconferencing and services for the hearing impaired. When it comes to administrative support, our staff will take care of you with the professionalism and the attention to detail you expect from your own people.

From our ergonomic Herman Miller chairs to our broad-spectrum lighting systems, everything is sophisticated, contemporary and specially designed to create the most comfortable – and productive – environment for your arbitration.



Leave nothing to chance

At Arbitration Place, we take a 360-degree approach. From booking an arbitrator to booking you on an earlier flight, we take care of everything seamlessly so you are free to focus on your case.

Our services include:

COURT REPORTING We have court reporters experienced in arbitration on site, so you get 24-hour, real-time coverage, daily drafts and next-day official transcripts.

FULL ADMINISTRATIVE SUPPORT Our support people can help keep you in constant contact with your own office and do anything required, from document relay to parcel delivery and photocopying.

TRANSLATION AND SIMULTANEOUS INTERPRETATION We can provide simultaneous interpreters and document translators as needed to deliver accurate interpretation of your arguments, or your decision, in as many languages as you need.

TECHNICAL SUPPORT Our internal support staff are on hand to help with any technical issues that arise, and they are supported around the clock by an external IT company, which means no problem is too big to resolve.

HEARING IMPAIRED SERVICES We are pleased to offer real-time captioning and on-site monitoring, including environmental, tonal and physical cues.

LIBRARY Our library includes digital and online resources as well as a physical library with many authorities on domestic and international arbitrations. It is a quiet place to read and conduct research.

PROFESSIONAL SUPPORT Our in-house counsel is available to act as secretary or clerk to the tribunal and assist arbitrators with non-adjudicative functions such as legal research – helping lower the overall cost.

CATERING Gourmet breakfast, lunch and snacks prepared in our commercial kitchen by our own chef are all included as part of our service. For special occasions, we can also serve meals from an array of fine restaurants in the financial district.

CONCIERGE If it is not already covered above, then it is covered here. Whether you are looking for a dry cleaner, gifts for your kids, game-day tickets or exquisite Italian cuisine, our concierge staff will help.

LEARNING & ADVOCACY Arbitration Place is simultaneously an international resource center and a professional knowledge and advocacy base. We are committed to keeping the litigation and arbitration community abreast of key developments in Canada and around the world.



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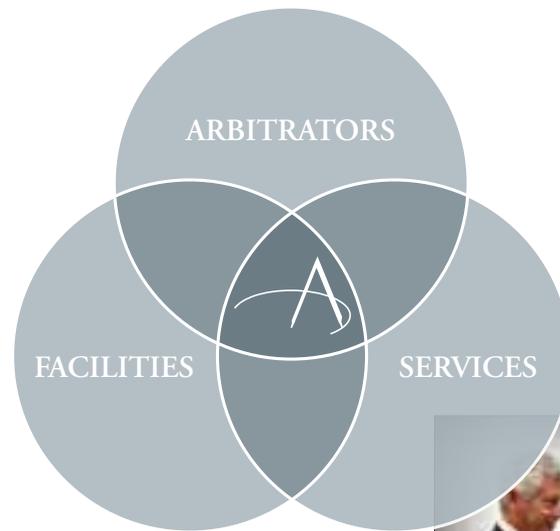
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Arbitration Place is located in the heart of downtown Toronto, Canada's financial and legal nerve center.

Canada is a Model Law bilingual jurisdiction (English/French) with both common law and civil law systems and independent supportive courts.

Toronto is recognized by the United Nations as one of the most diverse cities in the world, with nearly half of its six-million residents having been born outside the country. Forbes ranks it as the 10th most economically powerful city in the world and one of the fastest-growing G-7 nations. Toronto is also one of the world's safest cities and is consistently listed as one of the most livable cities by the Economist Intelligence Unit and the Mercer Quality of Living Survey.

Where better to hold a successful international arbitration than in a city where the world comes together?

Arbitration Place

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